



## Privacy Policy for LUMINUS TECHNICAL UNIVERSITY COLLEGE Mobile Application

Effective Date: 30/10/2025

At (LUMINUS TECHNICAL UNIVERSITY COLLEGE), we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, and safeguard your information through our mobile application (LUMINUS TECHNICAL UNIVERSITY COLLEGE). By using the App, you agree to the practices outlined in this policy.

### 1. Information We Collect

We may collect the following types of information from users of the App:

- **Personal Information:** This may include names, email addresses, phone numbers, student ID numbers, and any other information you voluntarily provide when using the App.
- **Usage Data:** Information about how you use the App, such as access times, pages viewed, and interactions with features.
- **Device Information:** This includes your device type, operating system, app version, and unique device identifiers.

### 2. How We Use Your Information

We may use your information for the following purposes:

- To provide, maintain, and improve the functionality of the App.
- To communicate with you regarding university-related matters, including events, notifications, and updates.
- To personalize the App experience based on your interactions and preferences.

- To process transactions related to university services (e.g., fees, event registrations).
- To monitor and analyze usage and trends in order to enhance App performance and user experience.

### **3. Sharing of Information**

We do not sell or share your personal information with third parties except in the following cases:

- **Service Providers:** We may share information with trusted third-party service providers who assist in maintaining and improving the App (e.g., hosting, technical support).
- **Legal Requirements:** We may disclose your information if required by law or in response to legal requests.
- **University Administration:** Certain personal information may be shared with authorized University personnel for administrative purposes.

### **4. Data Security**

We take reasonable measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of electronic storage or transmission is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

### **5. Data Retention**

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law. When your information is no longer needed, we will securely dispose of it.

### **6. Students' Privacy**

The App is intended for use by students of LUMINUS TECHNICAL UNIVERSITY COLLEGE. If you believe we have unintentionally collected such information, please contact us so we can promptly delete it.

## **7. Your Rights and Choices You have the right to:**

- Access and update the personal information you provide to us through the App.
- Request the deletion of your personal information, subject to legal and administrative requirements.
- Opt-out of receiving non-essential communications from the App. To exercise these rights, please contact us at [Info@ltuc.edu.jo](mailto:Info@ltuc.edu.jo)

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. When we do, we will post the updated policy within the App and revise the "Effective Date" at the top of this page. We encourage you to review the policy periodically to stay informed about how we are protecting your information.

## **9. Contact Us**

If you have any questions or concerns regarding this Privacy Policy, please contact us at:

[Info@ltuc.edu.jo](mailto:Info@ltuc.edu.jo)

Amman-Jordan

Email: [Info@ltuc.edu.jo](mailto:Info@ltuc.edu.jo)

Phone: [0096264000700](tel:0096264000700)

By using the App, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.

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This privacy policy ensures compliance with data protection standards and reflects LUMINUS TECHNICAL UNIVERSITY COLLEGE's commitment to safeguarding user privacy